

## CASE STUDY

### Young Kent, member of Kent Invicta Chamber of Chamber

#### SERVICE PROVIDED

- Account care
- Energy Procurement



**Young Kent, a charitable organisation, offers essential support services to voluntary sector youth organisations of all sizes through membership services as well as providing direct support for young people via a range of programmes. Young Kent is committed to helping young people from across Kent & Medway reach their full potential.**

Chamber Energy Solutions made contact with Young Kent, through their partnership with Kent Invicta Chamber of Commerce. Young Kent are a chamber member and eligible for a host of energy services including free bill analysis and access to a wide range of discounted metering, monitoring and energy reduction products.

Tim Strange, Senior Account Manager at Chamber Energy Solutions worked with Young Kent to review their current utilities contracts to ensure they were gaining the

most value from their supplier. Tim began the process with a free bill analysis, this involved the customer signing a letter of authority and sending their most recent bill via email. Tim quickly gained pricing comparisons for the customer and was able to explain the options available. As the organisation was in contract with their current supplier until 2016, they opted to lock into a contract to begin in 2016. The new pricing offered a reduction of **9%** in their electricity and **19%** in their gas. This has also protected Young Kent from future price increases in the energy market. Shirley Steel the Connect and Finance Manager at Young Kent said

**“WE WERE IMPRESSED BY THE CUSTOMER SERVICE PROVIDED BY OUR ACCOUNT MANAGER. TIM PROVIDED COMPETITIVE COMPARISON PRICES THAT WOULD LEAD TO A REDUCTION IN BOTH OUR GAS AND ELECTRICITY BILLS AND OFFER PROTECTION FROM FUTURE PRICE INCREASES. THE TURNAROUND WAS FAST AND EFFICIENT, AND WE WOULD RECOMMEND THE FREE BILL ANALYSIS SERVICE TO OTHER MEMBERS OF KENT INVICTA CHAMBER OF COMMERCE”.**

For more information:

T: 0800 923 0210

E: [help@chamberenergysolutions.co.uk](mailto:help@chamberenergysolutions.co.uk)

[www.chamberenergysolutions.co.uk](http://www.chamberenergysolutions.co.uk)

