



# GET A THREE MINUTE ONLINE ENERGY QUOTE FOR YOUR BUSINESS

## FAQ's

### What is Chamber Energy Solutions Online?

Chamber Energy Solutions Online is our new price comparison and switching website for electricity and gas.

### Who can use it?

The service can be used by any UK small business whose annual usage doesn't exceed 50,000kWh for both electricity and gas, with only a single meter per energy type.

### How do we access this?

Chamber Energy Solutions Online is available at the following URL:  
<http://quotes.chamberenergysolutions.co.uk>

### Who runs the service?

The service is run by a company called Energylinx for Business who are operating it on our behalf, using the normal prices that we have agreed with our suppliers.

### Are all of our suppliers' prices available through the service?

We are launching with a small number of suppliers, and this will grow over the coming months.

### How do I sign a Letter Of Authority?

The order journey through the website includes the customer electronically signing an LOA. This removes the need for the traditional signed and scanned LOA.

### What happens after I complete the application online?

Each Chamber Energy Solutions Online application is passed into a back office process, making sure all details are correct and confirmed by suppliers before the contract is put in place and accepted.

### Do I get any services with my procurement?

Yes, you will receive a full Utility Management Plan including an AMR meter, Bill Analysis, Energy Health Check and access to our Utility Insight SmartDash monitoring system.

### Who do I contact if I get stuck?

You can ring our Chamber Energy Solutions team on 0333 000 0132 or email [help@chamberenergysolutions.co.uk](mailto:help@chamberenergysolutions.co.uk)

<http://quotes.chamberenergysolutions.co.uk>